

WCC GovernIT Program (provisional program only - subject to change)

Monday 20  
September

**M7**

Govern IT

Tuesday 21  
September

**P2**

Govern IT  
sponsored by Telstra and  
Department of Innovation

**M7**

Govern IT

EGES  
Interoperability

GovernIT  
industry session:  
ISACA

EGES  
Back-end transformation

1100	Narrowing the Gap between Open Standards Policy and Practice: The Dutch e-Government Experience Rutger Lammers NETHERLANDS Authors: R. Lammers, E. Folmer & M. Ehrenhard
1130	Providing Adaptive and Evolving Government e-Services through Citizen-Centric Process Views John Krogstie NORWAY Authors: G. Aagesen & J. Krogstie
1200	Discussion
1230-1330 Lunch	

Lalit Sawhney

1030	Governing IT to Maximise Business Value... Going Up a Gear on Value Governance Peter Harrison AUSTRALIA	1030	Transformative and Innovative e-Government for the Next Generation: Linkages of Back Offices for One-stop Portal Osamu Sudoh JAPAN Authors: O. Sudoh & Y. Kinoshita
1100	The Impact of IT Governance on Internal Firm Process Performance and overall Firm Performance Peter Green AUSTRALIA	1100	The Influence of Resource Dependency Tolerance on Inter-Organisational Alliance Governance Mark Borman AUSTRALIA Authors: M. Borman
1130	Information Management - Through the Eyes of a Chief Internal Auditor Bruce Turner AUSTRALIA	1130	Content Management as the Center of a Shared Service Center Implementation: A US Public Sector Case Study Marijn Janssen NETHERLANDS Authors: A. Joha & M. Janssen
1200	IT Governance - Fad, Fact or Fiction? Tony Hayes AUSTRALIA	1200	Discussion
1230 Lunch			

industry session:  
ISACA

EGES  
New applications

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1330	Invited speaker: Access and reuse of public sector information (PSI) in an era of Gov 2.0 Brian Fitzgerald AUSTRALIA
1430	Hands-on guideline for e-participation initiatives Maria Wimmer GERMANY Authors: S. Scherer, M. Wimmer & S. Ventzke
1500	Virtual communities as a mechanisms for sustainable coordination within the South African Public Sector Godwin Thomas SOUTH AFRICA Authors: G. Thomas & R. Botha
1530-1600	Afternoon Tea

EGES

Adoption & diffusion

1600	Examining the role of the culture of local government on adoption and use of e-government services Nurdin Nurdin AUSTRALIA Authors: N. Nurdin, R. Stockdale & H. Scheepers
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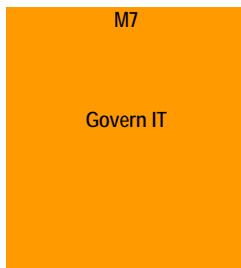
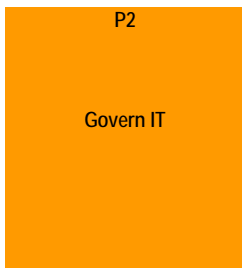
1330	Taming government ICT investment through enterprise architecture and ICT policy Alan Chapman AUSTRALIA	1330	Process Modeling Semantics for Complex Business Environments Igor Hawryszkiewicz AUSTRALIA Authors: I. Hawryszkiewicz
1400	Making the Most of Wireless Networks - Use existing infrastructure to deliver vital services to the point of demand Maree Adshead AUSTRALIA	1400	A Role-involved Conditional Purpose-based Access Control Model Md Enamul Kabir AUSTRALIA Authors: M. Enamul Kabir, H. Wang & E. Bertino
1430	The Value of IT Governance - Stories from the Trenches Catherine Blunt AUSTRALIA	1430	Panel Session: New applications: what's new? Panellists: John Suffolk Brian Fitzgerald Lalit Sawhney
1500	Governance of IT - the role of the project sponsor Rimas Skeivys AUSTRALIA		

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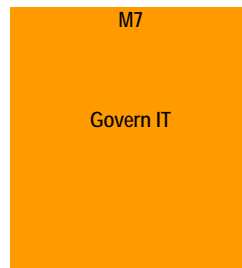
1630	Diffusing Ubuntu into e-Government: A South African Perspective Hossana Twinomurinzi SOUTH AFRICA Authors: H. Twinomurinzi, J. Phahlamohlaka & E. Byrne
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**WCC GovernIT Program (provisional program only - subject to change)**

Wednesday 22  
September



Thursday 23  
September



**SEARCHC**  
ICT leading change through  
innovation

**HCC9: 1**  
Ethics & ICT governance

**GISP**  
Global case studies on  
process design issues

1030	Change today & tomorrow: What the future holds for CIOs Kumar Parakala INDIA	1030	The demographic factors affecting university students' intention to pirate software Linda Spark SOUTH AFRICA Authors: L. Spark
		1050	Exploring the Digital Divide in Maldives Mohamed Shareef MACAO, SAR OF CHINA Authors: M. Shareef, A. Ojo & T. Janowski
1100	ICT Leadership & Governance: Building a resilient organisation in a rapidly changing world Mark Toomey AUSTRALIA	1110	Balancing Public and Private Interests in ICT Standardisation: the Case of AVS in China Junbin Su PR CHINA Authors: J. Su & V. V. Fomin
1130	Success or Failure Relies on Innovative Governance and Change Management: A case study on the largest logistics and supply chain ERP roll-out in Australia this year Peter Lambert AUSTRALIA	1130	The European VCD service: facilitating public procurement through criteria to evidence mapping Maria Wimmer GERMANY Authors: A. Mondorf & M. A. Wimmer
1200	Integrated Court System (ICS) Malaysia: An ICT innovation success in Judicial sector Tan Sri Richard Malanjum MALAYSIA	1150	Money laundering and FATF compliance by the international community George Mohay AUSTRALIA Authors: A. Alkaabi, G. Mohay, A. McCullagh & N. Chantler
		1210	Discussion
1230 Lunch			

SEARCHC

**HCC9: 1**  
Ethics & ICT governance

1030	Process Model of Customer-Centric E-Government Enabled Service Transformation: Insights from MINDEF's Portal Implementation Experience Satish Krishnan SINGAPORE Authors: S. Krishnan, B. C.C. Tan & S. L. Pan
1100	ICT-based improvement of construction procurement process Olli Martikainen FINLAND Authors: R. Halonen
1130	The Case for Improvisation in Information Security Risk Management Kennedy Njenga SOUTH AFRICA Authors: K. Njenga & I. Brown
1200	Discussion
1230 Lunch	

**GISP**  
Globalised process design

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1330	NBN: The future Sen Stephen Conroy AUSTRALIA	1330	Ethical governance for emerging ICTS: opening cognitive framing and achieving reflexivity Philippe Goujon BELGIUM Authors: P. Goujon & C. Flick
		1350	Discussion
1400	Regional Industry Leaders Forum: Growing our next generation of technology greats Moderator: Caroline New Panellists: Sen Stephen Conroy Paul Raymond Henderson YB Datuk Patinggi Tan Sri Dr George Chan Hong Nam Shri Sachin Pilot SV Raghavan	1400	Panel: Moderator: John Weckert Ethics of computing: insights into today's key issues
1430	Stress free technology: Lessons from a spiritual master Ajahn Brahm AUSTRALIA		
1530 Afternoon Tea			

1330	BPM-in-the-Large -Towards a higher level of abstraction in Business Process Management John Krogstie NORWAY Authors: C. Houy, P. Fettke, P. Loos, W.M.P. van der Aalst & J. Krogstie
1400	When global process fails: A grounded theory study of a case from agile engagement to compulsive outsourcing Jan Pries-Heje DENMARK Authors: J. Pries-Heje
1430	Panel discussion Process Design in an Increasingly Globalized Society: Issues and opportunities Chair: Michael Rosemann Kasper/Tjoa/Ramos/Bunker

SEARCHC

1600	ICT enabling Next Generation Government Sumeet Kumar AUSTRALIA
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1630	Innovation and Technology: Securing our future John Grant AUSTRALIA
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